

SB-U98 & SB-U50 Technical Bulletin

Feb 01, 2019

Firmware Update

Model: SB-U98 & SB-U50, Sony BP-U Series 14.4V Li-ion Batteries

New firmware has addressed two known issues when using these batteries on Sony products.

Affected Batteries (serial numbers)

SB-U98: BB1CA81H0001 ~ BB1CA81H0500

SB-U50: BA1CA81F0001 ~ BA1CA81F0500



Symptoms

- * Will not charge when used with the Sony BC-U2A & BC-U1A chargers.
- * When used with Sony 4K camcorders, PXW-Z280 & PXW-Z190, the viewfinder will display a 'Low Battery' warning and automatically shut down the camera even with the batteries having sufficient charge.

Updated Batteries (serial numbers)

SB-U98: BB1ZB910001 ~

SB-U50: BA1ZB910001 ~

For more information, please contact IDX customer service at (310) 328-2850. All warranty replacements will require a Proof of Purchase, and a Return Authorization Number (RMA). Please visit www.idxtek.com/rma-request-form/ to submit a request.

-IDX System Technology, Inc.



2377 Crenshaw Blvd., Suite 160
Torrance, CA 90501
t: (310) 328-2850 f: (310) 328-8202 e: idx.usa@idx.tv

